

Not-For-Profit Finance: A Perfect Storm

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Cohen & Co's ongoing support of not-for-profit organizations

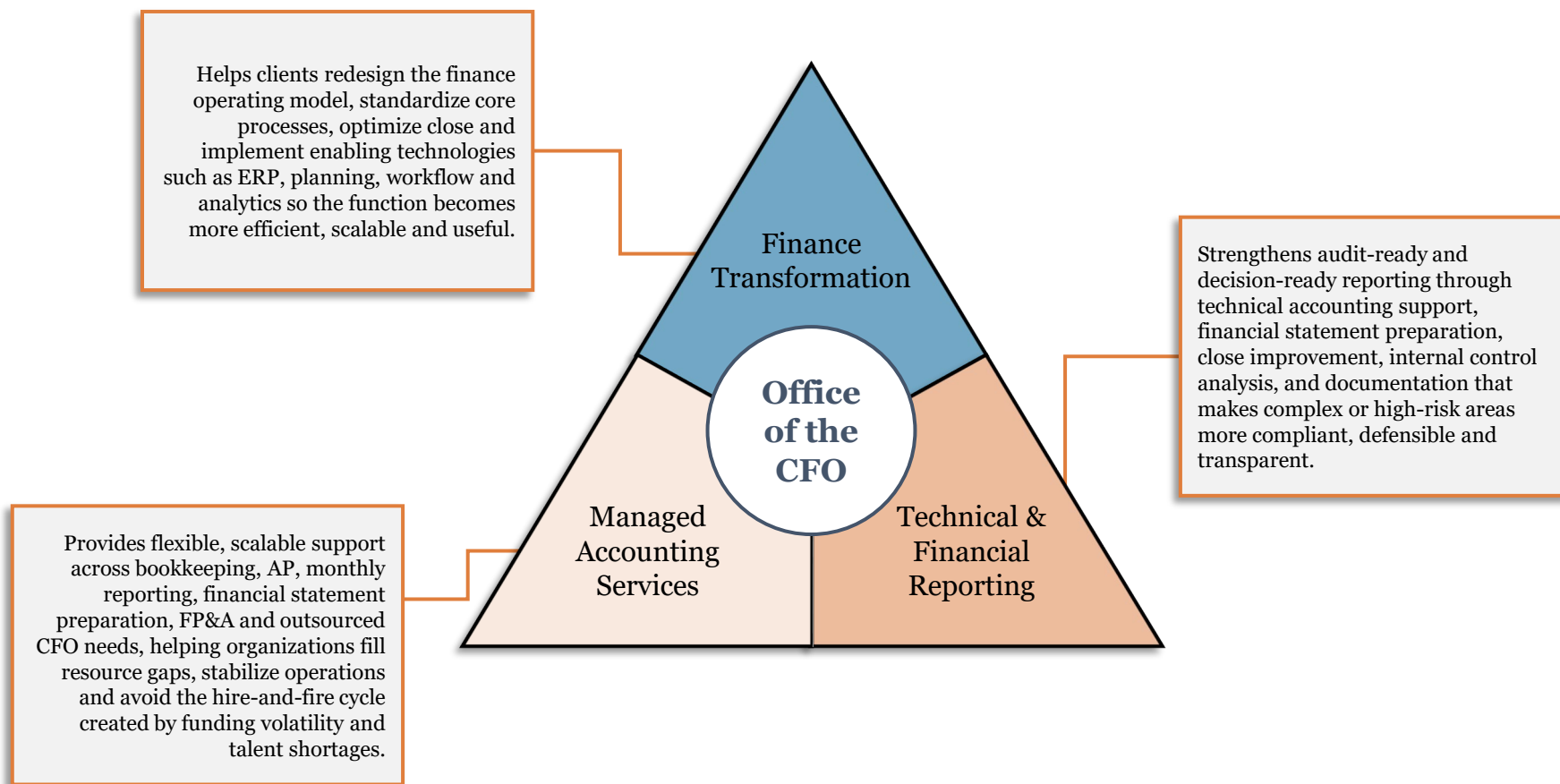


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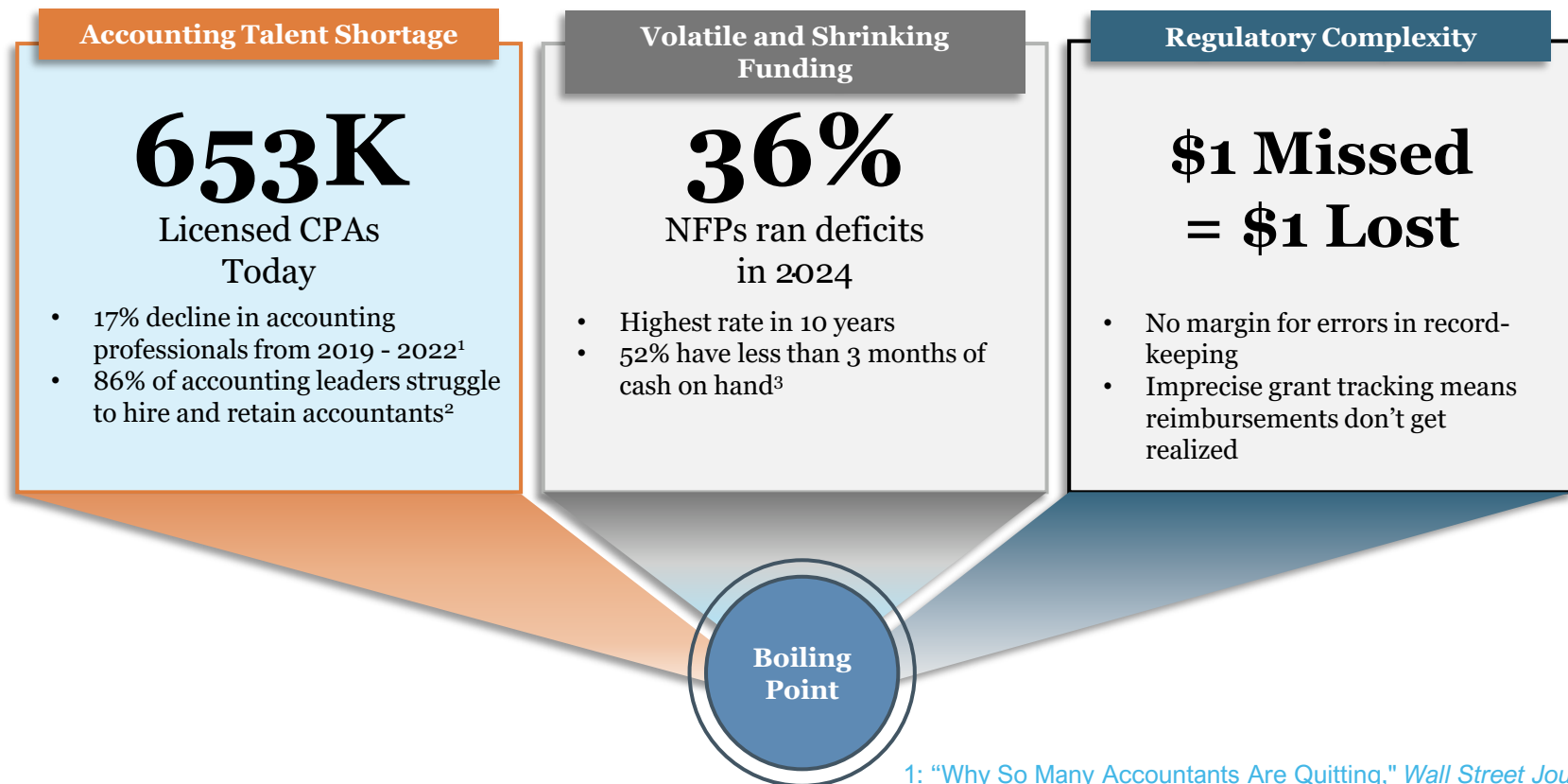
Polling Question #1

Accounting talent today is:

- A. Increasing*
- B. Declining*
- C. More enthusiastic than ever*
- D. Nowhere to be found*



Talent Recession & Funding Free-Fall



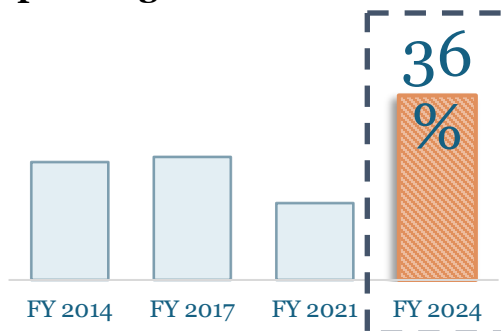
1: "Why So Many Accountants Are Quitting," *Wall Street Journal* 2022

2: Robert Half, 2025

3: Nonprofit Finance Fund, *2025 State of the Nonprofit Sector Survey* (n=2,206 organizations)

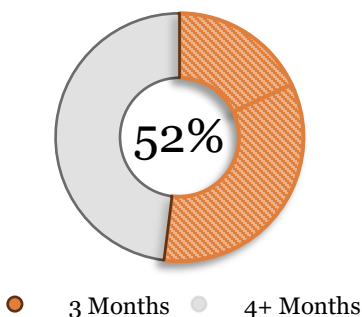
Trends Behind The Storm: An Industry Under Pressure

Operating Deficit Results Over Time



- 10-year high in operating deficits¹
- 2021 dip was artificial - pandemic relief - not recovery
- Deficits now worse than pre-pandemic baseline
- Accelerating with government cuts and inflation compounding

Cash Runway Distribution (2024)



- 18% of NFPs have ≤1 month of cash
- Orgs with >6 months of cash declined from by 10% from 2022 to 2025
- 4+ months cash on hand is the exception, not the norm
- 55% experience gov. payment delays²

85%

Demand is expected to rise...

Funding isn't following.

¹Nonprofit Finance Fund, *2025 State of the Nonprofit Sector Survey* (2025)

²Nonprofit Finance Fund, *2025 State of the Nonprofit Sector Survey* (2025)

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Polling Question #2

Key components of the finance operating model include:

- A. Grant management*
- B. Hire-to-retire*
- C. Data and technology*
- D. There's no such thing*



The NFP Finance Operating Model

Process

Trend: Grant funding changes and challenges, i.e., federal funding disruption and changes

Pain: Aggressive state monitoring of pass-through funds means loss of poorly documented spend

Quick Win: Tighten the chart of accounts and real-time budget-to-actual tracking

Data & Technology

Trend: NFP-centric solutions (many w/AI capabilities) are bringing low code/complexity solutions

Pain: Aging systems and applications coupled with data quality becoming key gating constraint

Quick Win: Run a data-readiness pass before scaling any new platform

People & Org

Trend: De-coupling demand growth from resourcing needs

Pain: Finance talent is scarce, yet funding volatility forces lean teams to scale up and down

Quick Win: A flexible service delivery model deploying a stable core team plus flexible outsourced or co-sourced capacity

Process

Current Challenges We See

- F&A last place to invest (cost center)
- “This is how we’ve always done it”
- Ad-hoc is the norm
- Not sure what “good” looks like

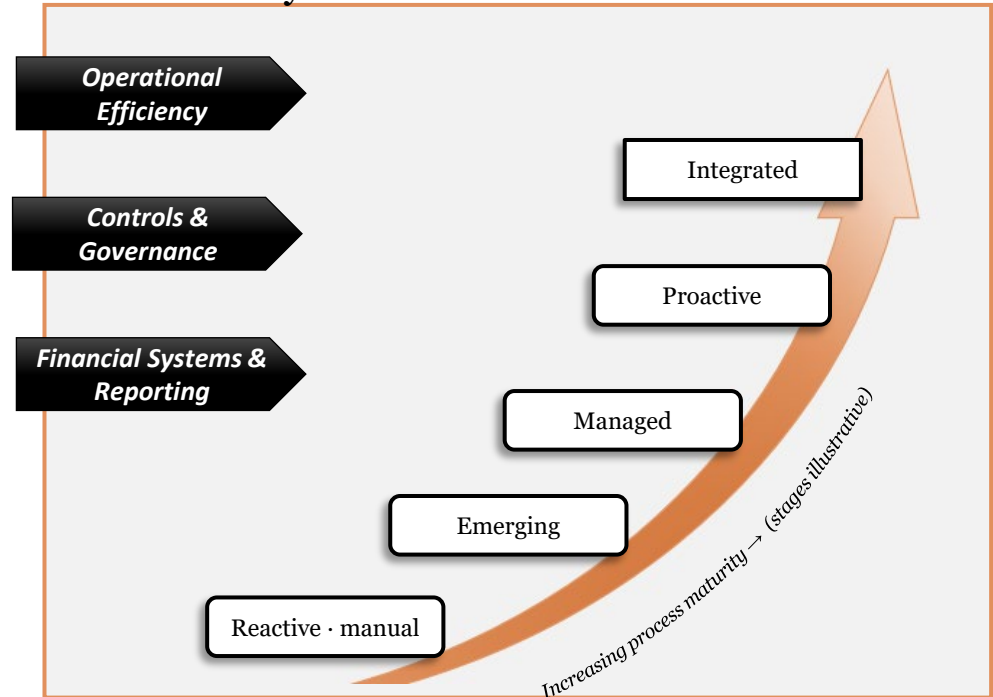
Future

- End-to-end process planning governance
- Improved process visibility through workflows and SOPs
- Automation and automated workflows
- Shift from manual compliance to proactive, audit-ready management (Controls / GRC planning)

Relevance

- Evolving standards and regulatory changes, i.e., single audit, GASB 103
- Cost reimbursement and pass-through grants challenges
- Cost pressures and turnover (52% of nonprofits hold ≤3 months cash; 36% ran a 2024 deficit — a 10-year high)

Process Maturity Curve



¹ 2 CFR Part 200 Subpart F -- Audit Requirements – eCFR

² Nonprofit Finance Fund, 2025 State of the Nonprofit Sector Survey (2025)

Technology

Current

- Entry-level accounting software requiring work-arounds / offline reports
- Past technology investments failed to deliver ROI
- Real-time reporting and scenario planning remain out of reach
- Minimal integration of data sources and applications

Future

- ERP platforms are consolidating GL, grant tracking, automated workflows and reporting into a single system
- AI is moving from buzzword to embedded feature: auto-reconciliation, anomaly detection, forecasting and predictive cash flow
- The gap between tech-enabled and tech-lagging NFPs is widening fast

Relevance

- Finance teams are shrinking technology, must absorb the capacity gap
- Funders expect real-time financial visibility and outcome-linked reporting
- Dollars are sometimes available to support technology transformation

ERP Systems Landscape



EPM Systems Landscape



People and Organization

Current

- Shrinking and unpredictable funding requiring flexible resourcing
- Difficulty finding and retaining key roles
- Reluctance for long-tenured resources to evolve and embrace change

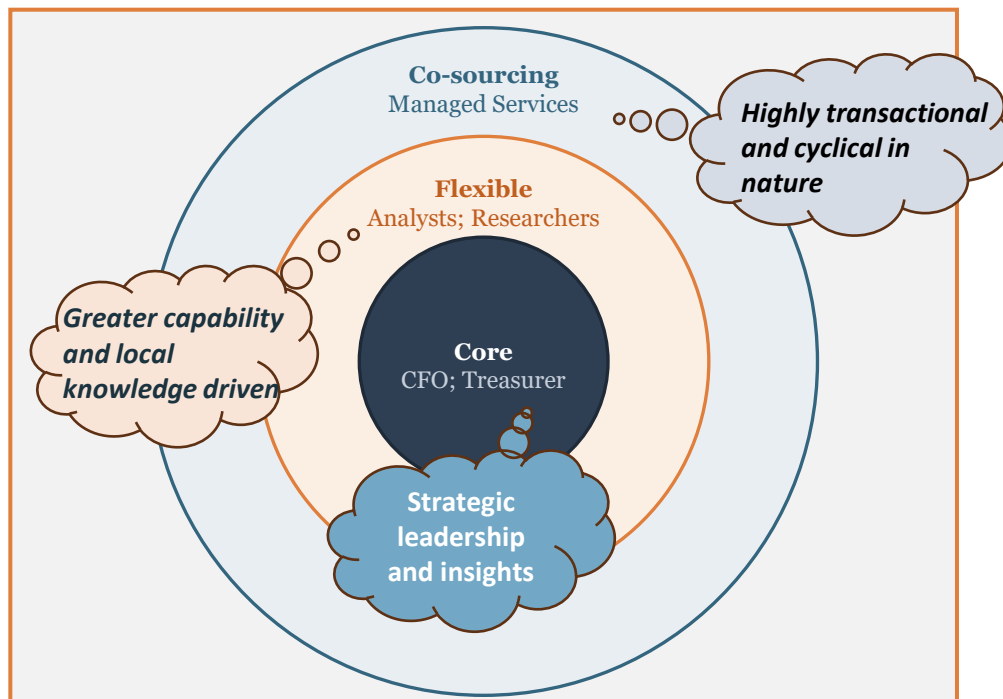
Future

- Flexible and optimally designed service delivery model → organization design → role planning and staffing
- Streamlined, efficient and automated processes via core tech and AI
- Well thought out change management and workforce transition plan

Relevance

- Co-sourcing of staff covers one-off projects without draining funds
- Job vacancies are prevalent in over 50% of NPFs, limiting execution
- Workforce burnout is a serious concern to 95% of NPF executives

Core & Flex Model



1. Nonprofit Capacity Building: Essential Guide | GCG, 2026

Polling Question #3

What is not a key driver of finance process maturity?

- A. Operational efficiency*
- B. Controls and governance*
- C. Financial systems and reporting*
- D. Accounts payable*



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Case Study 1

Overwhelmed finance and accounting team struggling to meet stakeholder demands



*Regional health and
human service NFP
organization*

Process Quick Win

- **Issues:** Three business units operated on separate accounting systems with limited insights demanding high degree of accounting support.
- **Action:** Chart of accounts unified across all three units to enable better information sharing.
- **Action:** Harmonized data and processes were rebuilt and aligned across the units enabling sharing of resources.
- **Outcome:** Reporting became consistent and reliable with faster close time and less errors

Technology Enablement

- **Issue:** Disparate applications, data sources, and reporting caused gap in reporting and insights to manage the organization
- **Action:** Deployed a modern business intelligence and analytics platform.
- **Action:** Cleansed and consolidated data for more accurate analytics and better reporting.
- **Outcome:** Improved reporting capabilities and business insights across the enterprise.

Governance & Organization Backbone

- **Issue:** *Disparate organization silos played havoc on internal F&A roles, controls and governance*
- **Action:** Established centralized, shared administrative services allowing sharing of resources.
- **Action:** Standard close checklists and SOPs to provide consistency in process and controls across processes and to help mitigate turnover risks.
- **Outcome:** Created a sustainable foundation allowing organization to respond rapidly to changes and better serve internal / external stakeholders.

Case Study 2

Global organization needed flexibility to respond to large funding changes



*Global faith-based
refugee resettlement
NFP organization*

People and Org Move

- **Issue:** Rapid growth across a dozen countries, coupled with large funding swings strained finance ability to effectively scale, support core processes and optimally plan for the future.
- **Action:** Optimized key processes included close, inventory management, payment and reimbursement processes, enabled through technology across countries to allow greater cohesiveness.
- **Action:** Developed detailed process workflows and standard operating procedures (SOPs).
- **Outcome:** More agile support for program delivery and improved responses to funding changes.

Technology Enablement

- **Issue:** Outdated systems slowed processing and delayed payments to key stakeholders.
- **Action:** Assisted in the selection and implementation of global ERP, procurement, expense and case systems to enable faster processing.
- **Action:** Deployed new EPM solution to streamline and optimize the budgeting and planning process.
- **Outcome:** Cut processing time, optimized reimbursements to reduce error and improve cash positions, and generally created a more efficient and scalable organization.

Governance & Organization Backbone

- **Issue:** Complex, multi-country funding and legal environment created unaligned organization.
- **Action:** Restructured finance into country-aligned delivery hubs with aligned processes and tech.
- **Action:** Built and sized teams to flex with grant cycles for more agile operations.
- **Action:** Actively planned for and managed global transformation, including supporting organizational change management needs
- **Outcome:** Compliance with global standards with room for local agility depending on needs.

Polling Question #4

True or false: One advantage to co-sourcing is increased flexibility.

A. True

B. False



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